Preparing the Installation

For the installation and subsequent problem-free operation of the layout program **VivaDesigner**, the following conditions are absolutely essential. These are explained below.

Step 1: Remove/delete previously installed program versions

If they exist, remove all previously installed program versions before the installation (see section **Uninstalling or deleting the program**). In every case, delete existing installations of a **Free Edition** if you have purchased a license for a **full version**. A **Free Edition** can not be unlocked with a license key for a **full version**!

Step 2: The correct installation program for your operating system

For the software installation VIVA has developed appropriate installation programs for different operating systems (**Windows**, **Mac OS X** and **Linux**). Please ensure when downloading the installer program that you select the correct one for your operating system.

Note for Windows:

With effect from Version 9, all VIVA programs for all systems are supplied as a 64 Bit version. For Windows both a 32 bit and a 64 Bit version may be supplied. If you have a 64 Bit operating system, you should also always install the 64 Bit version. If you don't possess a 64 Bit system, please use the 32 Bit version. Please note that the function ranges of the 32 Bit and 64 Bit versions may differ.

Step 3: Unpacking the installation program

The installation program may be packed in an archive (e.g. **ZIP** or **rar** file). A ZIP/RAR file may be recognized by its suffix when these are displayed as default. In this case you must unpack the installation program so as to be able to start it. Programs for unpacking archives (e.g. ZIP files) are a part of the operating system.

Note:

*When using Windows, it may be that the operating system's own unpacking program displays an empty archive. In this case please use a free of charge additional program (e.g. **7-Zip**), to unpack the ZIP.*

Step 4: Installation rights

The installation may under certain circumstances only be possible with local administrator rights. If you do not possess appropriate rights, please contact your administrator.

Step 5: Licensing the software (chargeable versions only)

1. Free Edition

Users of a free of charge version (**Free Edition**) do **not** need a license file. A suitable license file is included in the installation package.

Note:

*A free of charge **Free Edition** cannot be updated with a license file for chargeable program versions. In this case you must use another installation program.*

2. Demo Version

Users of a free of charge time-limited demo version also do **not** need a license file. A demo license file is included in the installation package. When the time limit for using the demo version has expired, the demo version will automatically be converted to a **Free Edition** so that you can continue to edit your documents.

3. Licensed full version

Users of a licensed full version will receive an installation program containing a temporary time limited license file. You may unlock the product either with a license file or a license code that you will have received from either VIVA or your product dealer. The license file or the license code can be used for licensing a program on all platforms.

To exchange a time limited license file for a final license file for licensed program versions (i.e **Personal Edition** or **Commercial Edition**), please see the section **Update License Key**.

Note:
- *Do **NOT** try to open the license file with another program (Text Editor, etc.) or in a browser.*
- *Store the license file on your computer and note its location so that you have the license file for a later installation.*

Step 6: Hardware protection
Some special Desktop and Server applications are supplied by VIVA with a hardware protection key (Dongle) as well as the license file. If you have received software with hardware protection (e.g. with the purchase of server software), attach the hardware key to your computer's USB connection before you install the software. The VIVA application should recognise the hardware key automatically after installation, or at least after the computer is rebooted.

Licensing additional options and add-on modules

Various additional options or add-on modules are available for VivaDesigner. When you order these additional options or add-on modules, you will receive a license code. To activate these additional options or modules, please see the section **Update License Key**.

Installation on Linux

Step 1: Choose the installation package
VivaDesigner is available for different Linux distributions.

For a specific overview of which Linux distribution and version VivaDesigner is available and in which version, please refer to the VIVA website.

Step 2: Unpack the installation program
The installation program may be packed in an archive (e.g. **ZIP file**). A ZIP file may be recognized by the suffix **.zip**. In this case you must unpack the installation program to be able to start it. Programs for unpacking archives (e.g. ZIP files) are included as a part of the operating system.

Step 3: Installation with the Terminal
On Linux systems you can install the software using the **Terminal** or, with some distributions, using package/software managers. In both cases you need administrator rights (**root** user rights).

If you want to use the operating system package manager to install **.deb** and **.rpm** packages, double click the file icon of the installation package.

If you want to use the Terminal to install the software, please enter:

- **dpkg -i** *program_name*.**rpm** to install a **deb** package

- **tar -xvzf** *program_name*.**tgz** to install a **tgz** package. The folder **VivaDesigner** that is created can then be copied to anywhere you like.

Note:

Please do not unpack the file on another system (Windows or Mac OS X), but instead use the tools provided by Linux, otherwise important information may be lost.

Step 4: Start the program
Start the program with a double click on the program icon or enter the appropriate command in the Terminal.

Note:

*If you use the operating system package manager, the program will be entered in the Start menu under **Office Programs**, **Office** or **Graphics**.*

Step 5: Choose License File/Enter license code
With chargeable licensed versions or after expiry of a time limited program version, the program asks for a license file or a license code at the start.

1. If you have received a license file, select the appropriate license file with the suffix **.vlk** (see the section **Preparing the Installation**).

2. If you have received a license code, enter the license code in the dialog (see the section **Preparing the Installation**).

Update License Key

A license update is necessary when

- after placing your order you have received an email with the download links for the program and also a license file or license code, or

- you want to exchange a temporary license with a final one after paying the invoice, or

- the license file supplied with the program has expired, or

- you have installed additional options or modules and/or want to activate existing modules.

For the update, you need a license file or a license code (see the section **Preparing the Installation**).

Step 1: Start the program
Start the program. If the program cannot be started due to the expiry of the license file, the dialog for updating the license will open automatically. Continue with Step 3.

Step 2: Update License
Choose the menu command Help › Update License Key.

Step 3: Follow the instructions
Follow the instructions in the program.

Note:

*It may be that the installation program refuses the license file, although the installation was carried out as an administrator. In this case it sometimes helps to reboot the program several times. Alternatively, you can rename the license file as **viva.vlk** and place it in the folder Resources of your program folder and replace the existing file **viva.vlk**.*